



Hot Tub Policy

Welcome to Weals Lodge. To ensure a safe, enjoyable, and hygienic experience for all guests, we kindly ask that you read and follow our Hot Tub Policy. By using the hot tub, you agree to the following terms and conditions.

1. General Use and Safety

Maximum occupancy: 4 persons. Do not exceed this limit.

Children under 12 must not use the hot tub. Those aged 12–16 must be supervised at all times.

No diving or jumping is allowed.

Do not use the hot tub if you are under the influence of alcohol, drugs, or if you have a medical condition that could be aggravated by heat.

Pregnant women should consult a doctor before using the hot tub.

Please shower before use to maintain hygiene.

No glass items in or near the hot tub – plastic glasses are provided.

Do not eat in the hot tub

Remove any fake tan, makeup, or lotions before entering, as these can damage the filters and water quality.

2. Hygiene & Water Care

The hot tub is cleaned and tested before each stay, and chlorine/bromine levels are monitored for safety.

Water may need to be tested during your stay. We reserve the right to access the tub for this purpose.

If the hot tub is contaminated (e.g., food, drink, bodily fluids), a £100+ fee may apply for emptying and refilling the system.

We aim to wash a start the heating process ready for your arrival, however we cannot guarantee the water will have reached optimum temperature by your arrival.

3. Operational Guidelines

Do not adjust water temperature settings – it is pre-set for safety (maximum 38°C).

Cover the hot tub when not in use to retain heat and prevent debris.

Do not sit or stand on the cover.

Report any issues (e.g., odour, cloudy water, malfunctions) immediately.

4. Guest Responsibilities

You use the hot tub at your own risk.

Any damage to the hot tub or cover caused by misuse will be charged to the booking guest.

Inappropriate use or failure to comply with this policy may result in the hot tub being taken out of service for the remainder of your stay without refund.

The owners of Weals Lodge will not be held responsible for accidents that occur due to guests not complying with this policy.

5. Compliance

This hot tub policy is in line with HSG282 guidance and best practices for commercial holiday lets in the UK. It complies with relevant standards advised by Shropshire Council and the Health and Safety Executive.

Thank you for your cooperation. We hope you enjoy your stay!